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Speaker Bios



Roopak Manchanda serves as the CEO of BlueNovo. He has more than 20 years of healthcare technology experience that includes architecture, delivery, integration, and management of mission-critical enterprise solutions. His career includes product management for a Radiation Oncology scheduling and optimization system and codeveloping 1st and 2nd generation EHR's for longitudinal tracking of research participants at the University of Maryland School of Medicine and Baltimore VA Medical Center. Roopak received his MBA from the Kellogg School of Management at Northwestern University. He

also graduated from the Laboratory of Healthcare Informatics (LHI) and the Department of Information Systems at the University of Maryland Baltimore County with a master's in information systems. Roopak is Adjunct Faculty at the Johns Hopkins University School of Nursing, a certified Six Sigma Black Belt and holds numerous technical certifications.



Glenda Williams, CHCIO, is a versatile business leader with over 20 years of healthcare experience, and a style of leadership that is rooted in utilizing data and technology to improve patient experience and health outcomes. As Chief Information Officer at Cherry Health, Williams is responsible for the vision of the information services and quality processes for the organization. She oversees all technology initiatives, clinical data analytics capabilities and maintains the organization's information infrastructure.

Williams joined Cherry Health in 2011 as Site Manager of Westside Health Center and went on to serve as Director of Quality and Informatics as well as Interim COO. Prior to 2011, she held management and leadership positions for Spectrum Health, Trinity Health Saint Mary's, and

Pine Rest Christian Mental Health Services.



Andre Beaumont, Project Director at Cherry Health, is responsible for leading multiple stakeholders from project inception phases to full product implementation across the organization. As a Director, Andre leads the HIM, Central Registration, Central Referrals, Scanning, and the Clinical Applications teams.

Andre joined Cherry Health in 2009 as a support specialist as the organization transitioned into Electronic Health records and went on to manage the team that develops custom integrations and maintains the electronic health records system. Prior to 2009, Andre worked in IT Project

Management.

Kara Gee RDH, BS, is the Senior Clinical Improvement Specialist at Azara Healthcare. She is also a Registered



Dental Hygienist, who graduated with honors from The University of Detroit Mercy, with degrees in both Health Sciences and Dental Hygiene. She is the former Director of Quality and Compliance, and DRVS superuser for a FQHC (Federally Qualified Health Center) where she served for four years. Kara is the recipient of the Loa Petria award in providing exemplary compassionate patient care and has served community health populations within the state of Michigan for over ten years. As a HRSA-Nation Health Service Corp Alumni, she uses her clinical expertise as a driver to foster and promote the importance of data in providing high quality patient care.

Shannon Nielson, MHA, PCMH-CC, is one of the owners of and the Principal Consultant at CURIS Consulting. Prior



to launching CURIS Consulting, Shannon had over 18 years of experience working with health centers, hospitals, PCAs and HCCNs to enhance clinical, operational, and financial performance. Shannon was Chief Operating Officer and Sr. Vice President of Consulting for Centerprise, Inc from 2014-2018. During this time Shannon built a nationally recognized consulting group focused on improving the overall performance, compliance, and sustainability of community health centers. Shannon has completed over 200 NCQA PCMH transformations, performance assessments on over 150 community health centers, and assisted networks in developing clinically integrated networks. Shannon has worked as interim CEO, CIO, COO and CQO for health centers throughout the country.



Cassie Lindholm, MPA, PCMH CCE, serves as the Deputy Director of the Quality Center for the National Association of Community Health Centers (NACHC), where she supports the value-based transformation of health center care delivery through providing health center trainings, developing resources, and engaging with Primary Care Associations, Health Center Controlled Networks, and other health center partners to collaborate in advancement toward Quintuple Aim goals. Cassie previously served as Director of Quality at a Federally Qualified Health Center in the Upper Peninsula of Michigan. She is experienced with health center data reporting and analysis, workflow implementation, team-based care, the Patient Centered Medical Home model,

alternative payment methodologies, and practice transformation processes. Cassie earned her master's in public administration, with a Healthcare Administration emphasis, from University of Wisconsin-Oshkosh.



Christian Milaster, MS, is the founder and CEO of Ingenium Digital Health Advisors and Ingenium Healthcare Advisors where the team of experienced consultants and senior healthcare experts are demonstrating how healthcare delivery organizations can achieve clinical, financial, and operational excellence. He is passionate about accelerating the adoption of digital health innovation to enable the delivery of extraordinary care through optimized workflows and proper technology. Christian is a German Engineer who worked for IBM in Germany and the Mayo Clinic in Rochester, Minnesota, before launching his consulting firm in 2012. He survived 14 Minnesotan winters and now resides outside of Annapolis, Maryland.