



## HEALTH PLAN

October 16, 2020

McLaren Health Plan (MHP) is dedicated to meeting the health care needs of every member. Our mission is to partner with providers who offer high-quality, accessible, and cost-efficient care throughout our service area. As a result of your reputation for delivering high quality care, McLaren Health Plan is pleased to invite you to become a participating partner.

MHP products include Medicaid, Medicare, and Commercial membership, and all of our products are growing rapidly in your community. To better acquaint you with MHP, we have included a fact sheet titled, "About McLaren Health Plan." Also attached is our Provider Application Package, which will need to be completed in order to begin your credentialing process.

We take great pride in partnering with providers who are as dedicated as we are to service excellence and improving the health of its members. We appreciate your consideration and look forward to your participation.

If you have any questions, call our Network Development Department at (888) 327-0671 to speak to your local Network Development Coordinator.

Sincerely,

McLaren Health Plan  
Network Development

Enclosures

MHP41061074  
April 2019

G-3245 Beecher Road • Flint, Michigan • 48532  
tel (888) 327 0671 • fax (833) 540 8648  
[McLarenHealthPlan.org](http://McLarenHealthPlan.org)



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### McLaren Health Plan Provider Application Packet

In this provider packet you will find:

1. All Product Provider Agreement for McLaren Health Plan Commercial and Medicaid, McLaren Health Advantage, McLaren Health Plan Insurance Company and Medicare Advantage
2. Provider Information form
3. Practitioners' rights during the credentialing process
4. Provider Disclosure Information Form
5. W-9 form

After reviewing the enclosed provider agreement, please follow the steps below:

1. Complete and sign signature page of the provider agreement
2. Complete the Provider Information Form
3. Complete and sign the Provider Disclosure Information Form
4. Complete and sign the W-9 Form
5. Return the **full** agreement and **all** documentation to:

McLaren Health Plan Provider  
Contracts  
G-3245 Beecher Road Flint, MI  
48532

Upon completion of the credentialing requirements, notification of your effective date and a counter-signed copy of the agreement will be mailed to you along with relevant information to get you started.

For more information about MHP, feel free to visit our website, [McLarenHealthPlan.org](http://McLarenHealthPlan.org), or contact us at (888) 327-0671.



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### **Practitioners' Rights during Credentialing Process**

These rights pertain to practitioners applying for participation with McLaren Health Plan (MHP) and its subsidiaries.

The following are your rights as they pertain to the credentialing process. Consistent with the requirements of MCL 500.3528 of the Michigan Insurance Code and accreditation standards, MHP will have the following information available for all applicants:

- Applicants may review all information obtained by MHP during the credentialing process, including the source of that information, unless it is prohibited or protected by law.
- MHP will notify an applicant of any information obtained during the credentialing verification process that does not meet the MHP credentialing verifications standards or that varies substantially from the information provided to MHP by the applicant.
- Applicants may correct any erroneous information. Practitioners need to submit corrections to the MHP Credentialing Department in writing. Corrected information will be shared with the MHP Quality Improvement Committee for consideration. Supplemental information is subject to verifications by MHP.
- Applicants may be informed of the status of the application upon written request.
- Applicants will be informed of the credentialing decision within sixty (60) days of the decision date.
- Copies of all application and credentialing verification policies and procedures are available upon written request.

All information obtained during the credentialing verification process is kept confidential, except as otherwise provided by law.



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PROVIDER DISCLOSURE INFORMATION FORM

In Compliance with Federal Law, McLaren Health Plan requires the following information be provided:

PROVIDER NAME: \_\_\_\_\_ TIN: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY, STATE, ZIP: \_\_\_\_\_

1. Does any person who has ownership or control interest in the provider, or is an agent or managing employee of the provider ever been convicted of a criminal offense related to that person's involvement in any program under Medicare, Medicaid or the Title XX services program since the inception of these programs? If so, please list.

- a. \_\_\_\_\_
b. \_\_\_\_\_
c. \_\_\_\_\_

2. Please provide the Name and Social Security number of each person who is a managing employee (Managing employee means a general manager, business manager, administrator, director or other individual who directly or indirectly conducts the day-to-day operation of the above provider). Make additional copies of this form, if needed.

Full Name: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Full Name: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Full Name: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

3. Please provide a list of all persons with 5% or more ownership or control interest. (Ownership interest is defined as ownership of 5% or more controlling interest which is either direct or indirect).

Full Name: \_\_\_\_\_

Address: \_\_\_\_\_

Full Name: \_\_\_\_\_

Address: \_\_\_\_\_

I attest that the information provided is true and accurate to the best of my knowledge.

Authorizing Provider or Agent (Please Print Name) Date

Authorizing Provider or Agent Signature Date





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HEALTH ADVANTAGE

PROVIDER INFORMATION FORM

Please complete this form to ensure accurate provider directory and payment information. If needed, copy this form for additional sites.

Group Name (or Name of Practice): \_\_\_\_\_ Fed Tax: \_\_\_\_\_

Hospital Affiliation(s): \_\_\_\_\_

Contact Name: \_\_\_\_\_

Email Address: \_\_\_\_\_ How many physicians within practice? \_\_\_\_\_

Service Location(s):

PRIMARY ADDRESS (NO PO BOX)	SUITE	CITY	STATE	ZIP- 9 DIGIT	PHONE	FAX	Hours
				-	( )	( )	

SECONDARY ADDRESS (if applicable)	SUITE	CITY	STATE	ZIP- 9 DIGIT	PHONE	FAX	Hours
				-	( )	( )	

Please list additional service locations submitted on a separate sheet.

Billing Location:

ADDRESS (NO PO BOX)	SUITE	CITY	STATE	ZIP- 9 DIGIT	PHONE	FAX	Hours
				-	( )	( )	

Is Payment Location the same as Billing \_\_\_ Yes \_\_\_ No If No, Please list Payment Address:

ADDRESS	SUITE	CITY	STATE	ZIP- 9 DIGIT
				-

E-Prescribing: \_\_\_ Yes \_\_\_ No

Patient Portal: \_\_\_ Yes \_\_\_ No

Certified Patient Centered Medical Home (PCMH): \_\_\_ Yes \_\_\_ No

Please return with provider contract and mail to McLaren Health Plan, Provider Contracts, G-3245 Beecher Road, Flint, MI 48532 If you have any question please contact us at: (888) 327-0671

PLEASE RETURN ALL OF THE FOLLOWING DOCUMENTS: THE PROVIDER DISCLOSURE INFORMATION FORM, PROVIDER INFORMATION FORM, COPY OF YOUR W-9 AND THE SIGNED CONTRACT

Please complete one form for each provider within the practice. INDIVIDUAL AND GROUP NPI IS REQUIRED FOR ALL PROVIDERS. IF THE PROVIDER DOES NOT USE A GROUP NPI, PLEASE SIGNIFY WITH N/A.

**Provider Information:**

<b>Last Name</b>					
<b>First Name</b>					
<b>Title</b>		<b>Type - Circle One</b>	Primary Care	Specialist	
<b>CAQH #</b>		<b>Specialty</b>			
<b>Individual NPI #</b>		<b>Group NPI #</b>			
<b>Alt. Language(s)</b>			<b>State License #</b>		
<b>American Sign Language</b>	<input type="checkbox"/> Yes		<input type="checkbox"/> No		
<b>Race - Circle One</b>	American Indian or Alaskan Native Black or African American	Asian Native Hawaiian or other Pacific Islander	White	Other _____	
<b>Ethnicity - Circle One</b>	Hispanic or Latino	Not Hispanic or Latino	<b>Champs Enrolled?</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Meaningful Use Participation</b>	<b>Please check the appropriate box if you have received incentive payments from Medicare or Medicaid.</b>				
	<b>Medicare</b>	Stage 1 _____	Stage 2 _____	Stage 3 _____	
	<b>Medicaid</b>	Stage 1 _____	Stage 2 _____	Stage 3 _____	
<b>Completed Cultural Competency? (CLAS) Attestation Required</b>	<input type="checkbox"/> Yes		<input type="checkbox"/> No		
<b>Children's Special Health Provider? Attestation Required</b>	<input type="checkbox"/> Yes		<input type="checkbox"/> No		
<b>Does Provider practice at each location?</b>					



# PRIMARY CARE PROVIDER READINESS SURVEY CHILDREN'S SPECIAL HEALTH CARE SERVICES

<b>Physician Information</b> (Please provide the following information for all PCPs in your practice)			
Primary Care Physician Name:			
Practice Address:	Street:		
	City:	State:	Zip:
NPI(s):			
<b>CSHCS Primary Care Requirements</b>	<b>Yes</b>	<b>No</b>	<b>Comments</b> (if applicable)
Do you currently take care of children or youth with complex chronic health conditions?			
Does your practice have a method to identify children/youth with chronic health conditions? Please explain:			
Does your practice offer expanded appointments when the child/youth has complex needs and requires more time?			
Does your practice have experience coordinating care for children/youth that see multiple professionals (i.e. pediatric subspecialists, physical therapists, mental health professionals)?			
Does your practice have a dedicated professional responsible for care coordination for children/youth that see multiple professionals?			
Is your practice willing to accept new patients (children/youth) with complex chronic health conditions?			
As a Primary Care Physician, do you treat youth who are transitioning to adulthood?			

**Responses can be faxed to Network Development at (810) 600 7979. Thank you for your participation!**