

2023 MPCA Fall Clinical Conference Speaker Bios

Day 1 Keynote Session:

Dr. Natasha Bagdasarian is the Chief Medical Executive for the state of Michigan, and a cabinet member of the Governor, since 2021. She holds an adjunct faculty appointment at the University of Michigan, School of Public Health. She has numerous publications on topics in infectious diseases and public health, including guidance on infection prevention and control of the SARS-CoV-2 virus. Dr. Bagdasarian completed medical school at Wayne State University, internal medicine residency and infectious diseases fellowship at the University of Michigan, and she received her MPH in hospital and molecular epidemiology from the University of Michigan School of Public Health. She is board certified by the American Board of Internal Medicine in both Internal Medicine and Infectious Diseases and has been elected as a Fellow of the Infectious Diseases Society of America. From 2015-2020 she served as the hospital epidemiologist at National University Health System in Singapore. She has consulted for the World Health Organization (WHO) in Geneva, providing technical guidance on outbreak preparedness and COVID-19; and for the American Society of Microbiology, advising on antimicrobial stewardship in Dhaka Bangladesh.

Diabetes Medicaid Policy Updates:

Tamah Gustafson, MPH, CPH, CHES, Diabetes Prevention Coordinator; Tamah coordinates and leads the MDHHS Diabetes Prevention Program, including serving as lead for the MiDPP Medicaid benefit development. Tamah received her master's degree in public health from the University of Georgia. Prior to her role at MDHHS, Tamah served as a health educator within a local health department.

Kim Lombard, MS, RD, CDCES, Diabetes Self-Management Education and Support Coordinator: Kim has been with the MDHHS Diabetes and Kidney Unit for seven years. She is a Registered Dietitian and Certified Diabetes Care and Education Specialist with a master's degree in Dietetics from Eastern Illinois University. Kim's work supports DSMES services throughout Michigan. Prior to her role with the MDHHS Kim worked as an educator in a DSMES program with a large health system.

Breakout Session: Meeting the Needs of Your Community Through Dental Integration:

Elizabeth Pitts RDH, MS is a graduate of Howard University where she received a Bachelor of Science in Biology in 2007. She is also a two-time graduate of the University of Michigan where she received a Bachelor of Science and a Master of Science in Dental Hygiene in 2012 and 2017, respectively. She has a background in clinical research, public health, academia, and clinical practice. Currently, she has a full-time position with the Michigan Department of Health and Human Services (MDHHS) as the Medicaid Dental Policy Specialist. Also, she has a position with the University of Michigan School of Dentistry as an Adjunct Clinical Assistant Professor and Macomb Community College Dental Hygiene Program as Adjunct Faculty.

Connie Crowe MSN, BSN, RN is a primary care provider at Forest Community Health Center. She has been with Ingham Community Health Centers for 9 years. Her work history includes 7 years at Sparrow Health System, 11 years at Spectrum Health and 2 years at Inovalon. She has vast experience in

managing and leading clinical and oral health grants. Among the many achievements over Connie's professional career, she has implemented maternal oral health grants and oral health grants under the MNOHI program.

Breakout Session: Breaking Down the Barriers to Better Mental Health Care: The Role of the Collaborative Care Model (CoCM):

Dayna J. Le Platte, MD joined the faculty at the University of Michigan School of Medicine in July 2014. Throughout her life she has had a constant burning, an insatiable thirst, and a passion to truly make a difference and now her drive continues as a Clinical Assistant Professor in the Department of Psychiatry. She joined the department's Collaborative Care Learning Community and has been providing psychiatric consultation to primary care providers at Michigan Medicine for several years. She is the Pediatric Director of PRISM and the Physician Lead for the entire Collaborative Care Program at Michigan Medicine. Throughout her medical career Dr. LePlatte has continued to volunteer and mentor others at the University of Michigan and other universities. She is an active member of AACAP (American Academy of Child and Adolescent Psychiatry) and APA (American Psychiatric Association).

Paving the Pathway to Hypertension Control:

Sage Davis DNP, NP-C is the Chief of Clinical Performance at Covenant Community Care, Inc, a Federally Qualified Health Center in Detroit, Michigan. In addition to her clinical leadership role, she has been a practicing family nurse practitioner at Covenant for 9 years. She received her Doctor of Nursing Practice degree from Duke University in 2015.

Dr. Nicole Salerno-Fetterhoff DO graduated from Michigan State University College of Osteopathic Medicine and completed her residency in Family Medicine at Henry Ford Allegiance. She has had over 8 years of experience working at FQHCs, including 5 years at Grace Health in Battle Creek MI, where she is now Medical Director of Family and Internal Medicine.

High Impact Performance Program Successes:

As a Practice Transformation Consultant at Elevation Health Partners, **Nicole Urdahl, MPH, RD and Margaux Empey, MPH, RD** work directly with primary care clinics to help improve the quality and efficiency of the care provided. Working shoulder to shoulder with employees at every level, they utilize Motivational Interviewing strategies to assist clinics in achieving program goals. Nicole and Margaux provide education, coaching, and problem-solving strategies to tackle complex healthcare problems. Some strategies include Lean, Six Sigma, and the PDSA cycle to critically think about system redesign.

Jackie Boddy, MS O.T., is currently the Director of Quality & Risk Management at the Family Health Center in Kalamazoo. Prior to joining the Kalamazoo FQHC, Jackie enjoyed being a Quality Manager at Grace Health and a Health Center Manager at InterCare Community Health Network. Additional healthcare experience includes working as a Center Manager for a local P.A.C.E. (Program of All-Inclusive Care for the Elderly) and directly serving patients as an Occupational Therapist. Jackie holds a master's degree in occupational therapy and a bachelor's degree in Aviation from Western Michigan University. Jackie greatly enjoys leading teams and all facets of continuous improvement.

Amy Tompkins, LMSW is the Quality Director at Baldwin Family Health Care, an FQHC serving multiple rural counties in NW lower Michigan. A social worker by training, Tompkins is committed to ensuring all of our community's residents have access to excellent quality health care. Amy spent close to 20 years serving at Cherry Health, an FQHC in Grand Rapids Michigan in various roles including Outreach Coordinator, Clinical Social Worker, and Site Manager. She spent 8 years at Grand Valley State University as an adjunct professor and field instructor as well as 3 years as a TRiO Advisor assisting first generation students prepare for postsecondary education. Amy studied abroad in Guatemala to assist her in being able to better communicate with Spanish speaking patients and enjoyed teaching English in migrant camps through Sparta Community Ed. She earned a BSW and BA in French from Grand Valley State University and MSW from Columbia University in New York.

Anum Chaudhry, MPH serves as the Quality Director for Western Wayne Family Health Centers. She has over 10 years of experience in leading health equity and community empowerment initiatives. She specializes in using data to drive innovation and improve performance metrics. She received the 2021 MPCA Distinguished Service award for her COVID-19 risk management efforts.

Day 2 Keynote: Advancing Health Equity Through System Change:

Jennifer Torres, PhD is Manager of the Office of Women's Health and Birth Equity within the Center for Healthy Communities at Michigan Public Health Institute (MPHI), where she leads a portfolio of projects that address health equity and social justice within the areas of women's health and Native health and wellness. Her work focuses on research, evaluation, capacity building, and facilitation, and uses participatory methods where communities are equal partners at all stages of the process. She received her B.S. in Psychology from Michigan State University and her Ph.D. in Sociology from University of Michigan.

Systems and Processes to Improve Chronic Kidney Disease Screening, Diagnosis and Management:

Mary Wozniak, MPH, CHES is a Senior Program Specialist at the National Kidney Foundation of Michigan. Mary has 10 years of program management experience, and worked at a community health center in D.C., promoting breast and cervical cancer screening, and providing nutrition and diabetes education to uninsured immigrant communities. She expanded integrated behavioral health at a federally qualified health center in D.C. At NKFM, she supports health systems to improve chronic kidney disease screening (CKD) and to integrate clinical decision support tools to optimize CKD care.

Marji Nichols BSN, RN has been a nurse for over 10 years, with experience in immunizations, quality improvement and processes. Marji received her bachelor's degree in nursing from the University of Michigan and enjoys spending her free time reading and being with her husband and 3 kids.

Halli Rennaker MA has diverse professional experience ranging from plant pathology to education to public health. She first obtained her bachelor's degree from Michigan State University in microbiology and later obtained her master's degree in Program Evaluation from the same university. Prior to working at MPCA, she was employed at Michigan Public Health Institute where she served as a research associate on numerous projects during her five years there. Currently, Halli is a Clinical Data Specialist at MPCA where she supports health centers' data usage and analysis for quality improvement and reporting purposes.

Amy Pavlak is a Clinical Pharmacist at Cherry Health in Grand Rapids, MI. She attended the University of Notre Dame and then Purdue University for pharmacy school. She is board certified in Ambulatory Care Pharmacy. Areas of interest include diabetes management, continuous glucose monitoring, chronic kidney disease and medication therapy management. She believes strongly that expanding clinical pharmacy services can benefit the patient directly and make for a stronger care team.

Breakout Session: The Power of Pronouns: Language as a Treatment Plan:

Dr. Jay Knight DNP, MSN, RN pronouns: {they/them/theirs}-Dr. Knight has extensive educational experience and has been leading both traditional and non-traditional classrooms for 25 years including healthcare specific audiences and topics since 2015. Dr. Knight completed their doctorate in nursing practice with their dissertation focusing on addressing LGBTQ+ health disparities and HIV prevention. Dr. Knight was the project lead for the implementation of SOGI data collection and use at a large health system during their time as a nursing informatics. Dr. Knight began has been a healthcare professional since 2004 including roles within hemodialysis, emergency department staff nurse, hospital supervisor, nursing informatics, stroke nurse navigator, health plan innovations, and most recently as nursing faculty at Grand Valley State University.

Jennie. M Knight BS pronouns: {she/her/hers) -Jennie has worked in healthcare leadership for 19 years in a variety of environments including behavioral health, addiction medicine, cancer health, FQHCs, and community medicine. During Jennie's time in healthcare spaces, she started a LGBTQ employee resource group (AKA inclusion resource group), chair for a professional inclusion program at her local chamber of commerce, member of the board of directors for local LGBTQ resource center, created the "Top Surgery" clinic for transgender men at a local health system, and serves as the vice-president for the Grand Rapids LGBTQ+ Healthcare Consortium. Jennie has been delivering LGBTQ+ education to a variety of audiences since 2018.

Together Dr. Knight and Jennie have led affirming care delivery workshops in a variety of arenas including both clinical and non-clinical spaces, Dr. Knight and Jennie will be the key note speakers for the Michigan Chapter of Psychiatric Nurses Association, and will be speaking at the Michigan Chapter Health Information Management Conference in May 2023. Recently they presented at the Indiana University LGBTQ Healthcare Conference and have been leading affirming care delivery education in partnership with Michigan State University's College of Human Medicine.

Breakout Session: Using Evidence-based Resources and Program Design to Improve Blood Pressure Control in Community Health Centers:

Alizay Rizvi, a public health professional, holds a master's degree in public health from Columbia University. With over 5 years of experience in the public health sector, she has gained strong skillsets in health equity strategies, program and grant management, and operations. Notable career achievements include leading STEM diversity pipeline programs to provide \$100,000 in scholarship funds to under-served students, operationalizing initial process plans for large federal health grant, and advocating for refugee health needs through PPE supply distribution during COVID-19. Currently, Alizay is a champion

for health equity and community health working as a Public Health Program Manager, actively involved in the National Hypertension Control Initiative (NHCI) serving disproportionately impacted populations. In this role, she serves as the Midwest regional manager for 41 federally qualified health centers in four states (MI, IL, IN, and OH) to states creating and leading technical assistance in hypertension control.

David Peña, a healthcare professional, holds a master's degree in healthcare administration from Drexel University. With over 6 years of experience in the industry, he has excelled in various roles, from quality improvement to cardiopulmonary rehab. Notable career achievements include spearheading the creation of innovative service lines and receiving recognition as Program of the Year award from American Association of Cardiac and Pulmonary Rehab (AACVPR). David holds a prestigious certification as a Clinical Exercise Physiologist from the American College of Sports Medicine (ACSM). Currently, David is a champion for health equity working as a Program Consultant with the American Heart Association, actively involved in the National Hypertension Control Initiative serving disproportionately impacted populations. In this role, he assists Federally Qualified Health Centers in implementing the TARGET BP MAP framework, and Self-measured blood pressure (SMBP).

Since joining the American Heart Association in 2002, **Fil Mendez Guipoco, MA**, has consistently contributed to the success of the nation by driving health equity work forward through my commitment to excellence. Over 21 years at the American Heart Association, Fil has become a trusted leader, passionate and trusted peer, and a mentor to our staff by helping foster their growth and influence to contribute at all levels to the American Heart Association. He has championed diversity of our leadership and partnerships and have increased our diverse community partners at the local and national level. In addition, he has partnered with government, urban, faith based, rural, corporate and national organizations to address social determinants of health and create sustainable impact for longer, healthier lives free from cardiovascular disease and stroke. He is a founding member and past president of the American Heart Association's Asian American, Pacific Islander, Native Hawaiian and South Asian Employee Resource Group. Fil led a team responsible for placing one of the nation's first public access to defibrillation programs at a major airport- this model is now used in most airports in the United States. He has also co-led efforts to successfully lead clean-indoor air acts for Chicago and Illinois. Fil is currently leading the program department and staff with the National Hypertension Control Initiative at the American Heart Association, in partnership with the Office of Minority Health and the Health Resource and Service Administration. This \$33 million initiative is an evidence-based, community driven effort to reduce hypertension in communities across 47 states.

Navigating Chronic Illness Care: Community Health Workers Make a Difference:

Virginia (Ginny) Hosbach, RN, MSN

Current Role: Research, plan, implement and evaluate continuing education programs for physicians and other licensed and unlicensed health care professionals. Authors CME and IACET providership accreditation applications with team. Integrate quality improvement with physician education programs. Oversees the training and education of clinical staff and designs and develops implementation programs for the Patient Centered Medical Home and Neighborhood Model. Works with team in planning and implementing the Mackinac Learning Collaboratives and other presentations/programs including the

Community Health Worker (CHW) Education and Training Program. Facilitated dozens of presentations on topics such as healthcare transformation, communication, team building, generational diversity, care coordination and care management, integrating evidenced based guidelines into care, transitions in care, health coaching, health literacy, PCMH, PCMHN, CHW and leadership and management concepts and practices.

Ruth Clark, RN, BSN, MPA received a diploma in nursing from Mercy Central School of Nursing, a Bachelor of Science in Nursing from the University of Michigan, and a Master's degree in Public Administration with health care concentration from Western Michigan University. After serving in various clinical positions, Ruth was the Executive Director of Integrated Health Partners (IHP) for over 20 years. Under her leadership, IHP led collaborative programs and training sessions and supported physician practices in Patient Centered Medical Home and other quality improvement activities. Throughout her career, she has presented at local, statewide, and national conferences on a variety of health care-related topics. She was involved with several community and state-wide health care councils and committees. Having retired from full-time employment, Ruth is a part-time educator for Integrated Health Partners and Practice Transformation Institute focusing on patient engagement, motivational interviewing, team-based care, and community health worker curriculum development.