

## 2024 MPCA Clinical Services and Quality Conference Agenda

Day 1 May 15, 2024		
Integrative Strategies to Improve Access for Vulnerable Populations		
8:00am-8:30am	Registration and Breakfast	Presenter(s)
8:30am-8:45am	Welcome/Opening Remarks	Phillip Bergquist Chief Executive Officer, MPCA/MCHN  Amy Alward RN, BSN Director of Population Health, MPCA
8:45am-9:45am	<b>Keynote Session</b> Learning Objectives: <ul style="list-style-type: none"> <li>• Understand the goals and key takeaways the conference sessions will strive to provide the audience.</li> <li>• Understand the connection between service line integration and your ability to provide comprehensive, patient-centered, cost-effective care.</li> <li>• Increase in knowledge of how a focus on strategies to decrease avoidable utilization, improving access to care and best practices for preventative care can lead to success in Value-based Care Delivery.</li> </ul>	Patricia A. Braun MD, MPH Professor of Pediatrics and Public Health, University of Colorado Pediatrician, Denver Health Project Director, Rocky Mountain Network for Oral Health
9:45am-10:45am	<b>Empowering Patients and Providers: Clinical Pharmacy Intervention in Integrated Care</b> Learning Objectives: <ul style="list-style-type: none"> <li>• Understand how our member health centers have integrated pharmacy services to improve access.</li> </ul>	Madeline VanLoon PharmD, Clinical Pharmacist, Family Health Care  Alyssa Cosselmon PharmD, Resident, Family Health Care  Kaitlyn Pasik PharmD, Chief Pharmacist, East

		Jordan Family Health Center
10:45am-11:00am	Break	
11:00am-12:00pm	<p><b>Treating Substance Use in Collaborative Care Settings</b></p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> <li>• Enhance Understanding of the Collaborative Care Model: Educate healthcare providers and staff at (FQHCs) about the principles and components of the Collaborative Care Model specific to substance use disorder treatment.</li> <li>• Provide Practical Guidance for Implementation: Offer practical strategies for integrating the Collaborative Care Model into daily operations at FQHCs.</li> <li>• Highlight the Benefits for FQHCs and Patients: Illustrate the advantages of implementing the Collaborative Care Model within FQHC settings with Sterling Area Health Center's successful CoCM SUD program.</li> </ul>	<p>Sue Vos BSN, RN, CCM, Program Director, Michigan Center for Clinical Systems Improvement (Mi-CCSi)</p> <p>Rachel Hafner RN, Complex Care Manager, Sterling Area Health Center</p> <p>Linda La Tulip LMSW CAADC, CCS, Behavioral Health Director, Sterling Area Health Center</p>
12:00pm-1:00pm	Lunch CMO Luncheon	Faiyaz Syed MD, MPH CMO, MPCA
1:00pm-2:00pm	<p><b>Scope and Role of Dental Therapy in Integrative Care</b></p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> <li>• Increase understanding of the scope, supervision, practice settings and licensure requirements of a Dental Therapist (DT).</li> <li>• Understand how the role of a DT is designed to close gaps in care, improve access and advance equity.</li> <li>• Understand opportunities to integrate services.</li> </ul>	Misty Davis RDH, BS Oral Health Integration Manager, MPCA
2:00pm-3:00pm	<p><b>Smashing STI/HIV Stigma and Going Plus Ultra for Prevention: A How-To on Addressing STI/HIV Prevention with Patients for Healthcare Professionals</b></p> <p>Learning Objectives:</p>	Aaliyah Abdul-Mutakallim CHW, Patient Advocacy and Health Center Program Organizer, Planned

	<ul style="list-style-type: none"> <li>• How to assess one's own sexual health stigma and increase comfortability with speaking to patients about sexual health and wellness.</li> <li>• Increase awareness of the availability of education on evidence-based methods for STI/HIV prevention for patients.</li> <li>• Understand the importance of storytelling for education and peer support.</li> <li>• Increase knowledge of workforce development strategies that can address disparities in sexual education.</li> </ul>	Parenthood Advocates of Michigan
<b>3:00pm-3:15pm</b>	<b>Break</b>	
<b>3:15pm-4:15pm</b>	<b>DPP A-Z: From Identification of Prediabetes to Building Programmatic Infrastructure to Deliver the National Diabetes Prevention Program</b> <b>Learning Objectives:</b> <ul style="list-style-type: none"> <li>• Increase knowledge related to the identification of Prediabetes.</li> <li>• Increase understanding of the objectives of the National Diabetes Prevention Program.</li> <li>• Increase understanding related to the capacity needed to become a DPP-recognized provider or referral organization.</li> <li>• Increase awareness of the process to become a DPP-recognized provider or referral organization.</li> </ul>	Adam Russell Senior Program Manager, National Kidney Foundation of Michigan  Caitlin McEvelly Rosenbach MA, Senior Program Manager, National Kidney Foundation of Michigan
<b>4:15pm-4:30pm</b>	<b>Wrap Up</b>	

<b>Day 2 May 16, 2024</b>		
<b>Integrative Strategies to Improve Preventative Care and Decrease Utilization</b>		
<b>8:00am-8:30am</b>	<b>Registration and Breakfast</b>	
<b>8:30am-8:40am</b>	<b>Welcome Day 2</b>	

<p><b>8:40am-9:40am</b></p>	<p><b>Implementing Point of Care Retinal Screening at FQHCs to Improve Diabetic Population Health</b></p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> <li>• Understand the importance of screening and the benefits of point-of-care screening.</li> <li>• Increase knowledge of best practices workflows.</li> <li>• Learn how to complete a market analysis to understand your community's capacity to meet the needs of your population.</li> </ul>	<p>Margaux Empey, MPH, RD, Practice Transformation Consultant, Elevation Health Partners</p> <p>Nicole Urdahl MPH, RD, Practice Transformation Consultant, Elevation Health Partners</p>
<p><b>9:40am-10:40am</b></p>	<p><b>Behavioral Health Screening and Intervention (BSI) in Primary Care: An Evidence-based, Cost Saving Service that is Needed Now More than Ever</b></p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> <li>• Explain the need for BSI in Michigan</li> <li>• Discuss research on the effectiveness of BSI</li> <li>• Describe how to sustainably implement BSI in a busy primary care setting.</li> </ul>	<p>Richard L. Brown, MD, MPH, Retired Professor of Family Medicine, University of Wisconsin School of Medicine and Public Health, Trainer and Consultant, Great Lakes-Addiction Technology Transfer Center</p> <p>Laura Saunders, MSSW, Project Manager, University of Wisconsin-Madison: College of Engineering, CHES</p>
<p><b>10:40am-10:50am</b></p>	<p><b>Break</b></p>	
<p><b>10:50am-11:50am</b></p>	<p><b>Health Literacy at the Intersection: Improving Equity in Patient-Centered, Quality Care</b></p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> <li>• Explain the difference between organizational and personal literacy.</li> <li>• Articulate the powerful role health literacy plays at the intersection with patient-centered, quality care.</li> <li>• Identify effective strategies to improve patient outcomes and reduce health disparities by</li> </ul>	<p>Melanie Brim MHA Founder and Principal, Melanie Brim Consulting LLC</p> <p>Nancy Combs M.A., B.A., Principal, Nancy Combs Communications</p>

	<p>implementing organizational health literacy.</p> <ul style="list-style-type: none"> <li>Describe strategies for integrating health literacy across the care continuum.</li> </ul>	
<b>11:50am-12:30pm</b>	<b>Lunch</b>	
<b>12:30pm-2:00pm</b>	<p><b>Risky Business: Maximizing Risk Tools in DRVS</b></p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> <li>Discuss the importance of using a risk framework to stratify data and take meaningful action.</li> <li>Review the elements that factor into a patient's risk level and how to better understand risk weightings in DRVS.</li> <li>Identify examples to incorporate risk stratification into daily workflows to improve resource allocation and guide decision-making.</li> </ul>	<p>LuAnn Kimker RN, MSN Senior Vice President Clinical Innovations, Azara Healthcare</p> <p>Melissa Church RN, BSN, Care Management Coordinator, Great Lakes Bay Health Centers</p>
<b>2:00pm- 2:15pm</b>	<b>Break</b>	
<b>2:15pm-4:00pm</b>	<p><b>Optimizing Community Health Worker Integration in Clinical Quality Workflows</b></p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> <li>Understand the reimbursable scope of CHW activities under Medicaid/Medicare policies.</li> <li>Identify ways to incorporate CHW-reimbursable services into clinical workflows to improve patient outcomes.</li> <li>Identify ways to capture reimbursement for integrated CHW services for financial sustainability.</li> </ul>	<p>Anne Scott MPH, Health Center Operations Officer, MPCA</p> <p>Marcie Williams Enabling Services and Operations Specialist, MPCA</p> <p>Anum Chaudhry MPH, Quality Director, Western Wayne Family Health Centers</p>
<b>4:00pm-4:30pm</b>	<b>Closing Remarks/Evaluation</b>	<p>Faiyaz Syed MD, MPH Chief Medical Officer, MPCA</p> <p>Amy Alward RN, BSN, Director of Population Health, MPCA</p>